

Senior/Disability Rx Program – Frequently Asked Questions

PROGRAM IS SUBJECT TO FUNDING AVAILABILITY

What is the Senior/Disability Rx program?

The Senior/Disability Rx program provides two benefits to eligible members:

1. The program covers the cost of prescription medication ONLY while members are in the coverage Gap (Donut Hole) with their Medicare Part D plan. **This program does not provide general prescription assistance and is not a MediGap plan.**
2. The program pays a subsidy towards a member's Medicare Part D or Advantage plan monthly premium, for participating plans only. Effective January 1, 2019, the program will pay up to \$27.08 per month. If you are enrolled with a participating plan, this benefit occurs automatically and there is nothing that you need to do. The subsidy is paid directly to the plan, not the member. **It may take 30-90 days for this benefit to begin, from the day you become eligible with the program.**

What is the "Gap" (Donut Hole)?

For 2019, the coverage Gap begins when the individual and the Part D plan have spent a combined total of \$3,820 on covered prescription drugs. When in the 2019 coverage Gap, an individual is responsible for 37% of the cost of generic medications and 25% of the cost of brand name medications.

What are the eligibility requirements for the program?

- Maximum income: \$29,869 for single person; \$39,816 for married couple (income includes: Social Security, pension, IRA, Dividends, gambling winnings, rental property, and others – this list is not all-inclusive). **Income limits change every July 1st.**
- My spouse is not applying; do I have to include his/her income? Yes
- Must have lived continuously in Nevada for at least 12 months prior to the date of application.
- Must be eligible for Medicare.
- Must have an active Prescription Drug Plan (part D plan)
- Must *not* qualify for Full Medicaid (QMB is ok).
- Must *not* qualify for 100% Medicare Extra Help program (anything less than 100% is ok).

When applying to the program, do I need to send in any other documents with my application?

You will need to submit the following documents (All documents are non-returnable):

- A copy of your Medicare card
- A copy of your part D plan or Medicare advantage plan card
- Power of Attorney (if applicable)
- Acceptable Income verification documents: Current tax return or 12-months of the **DEPOSIT SUMMARY** pages of your bank statements. **Please do not send in your Social Security 1099, W-2, Social Security benefit letter, etc.**

Do I need to reapply for the program each year? **No**; however, you will be mailed an annual eligibility letter in the month in which you were originally found eligible for the program. This **must be** completed and returned within 30-days or you may be terminated from the program.

What prescriptions are covered? The program assists with your costs for prescriptions on your Medicare Part D plan formulary while you are in the coverage Gap.

Can I get a 90-day refill on my prescription?

No, SRx/DRx will not reimburse the cost for a 90-day supply, as the program only pays for one 30-day supply at a time. Ask your doctor if prescription can be changed to 30-day refill. If the pharmacy processes a prescription for 90-days, even for maintenance medication, it will be rejected.

Can I use prescription mail order service with this program?

No. The SRx/DRx program does not support mail order.

I am changing my part D plan; do I need to notify Senior/Disability Rx program?

No. All information is electronically coordinated with CMS (Medicare) within 30 – 90 days.

My spouse and I are separated or divorced. Do I need to include his/her income?

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If you are separated, please submit an affidavit. Please call our office to have an affidavit mailed to you. If you are divorced, please submit a copy of your final divorce decree.

My address, phone, or income has changed; do I need to notify the program?

Yes. The program must be notified of any of the above changes within 20-days or you may be terminated from the program.

How does the SRx/DRx program know that I am in the Gap?

You are responsible for notifying the program that you are in the Gap. The Gap benefit will not be activated until you notify the program. To activate this benefit: 1) Call your part D plan (prescription coverage plan), verify the date you went into the Gap, the total dollar amount that has been applied towards your Gap amount and the representative's name 2) Then call Optum to activate Gap coverage 1-866-279-7383.

I am in the Catastrophic phase of my coverage. Do you still help me with my prescriptions?

No, the program covers the cost of prescription medications *only* while a member is in the Gap (donut hole) phase of their coverage.

TELEPHONE, EMAIL, ADDRESS CONTACT INFORMATION:

For general questions: Call SRx/DRx at 1-866-303-6323 option 2

To apply for the program: Completed applications and documents can be mailed, faxed OR emailed. (MAIL) ADSD SRx/DRx, 1860 East Sahara Avenue, Las Vegas, Nevada 89104 - (EMAIL) nvr@adsd.nv.gov - (FAX) 702-486-3236.

To sign up for a part D plan: Contact the State Health Insurance Program (SHIP) at 702-486-3478 (Las Vegas) or 1-877-385-2345 (Northern Nevada) and they can assist you.

In the coverage Gap: 1) Call your part D plan (prescription coverage plan), verify the date you went into the Gap, the total dollar amount that has been applied towards your Gap amount and the representative's name 2) Then call Optum to activate Gap coverage 1-866-279-7383.

How do I know if I am in the coverage Gap?

Call your part D prescription coverage plan and ask if you are in the Gap. The "member/customer service" phone number is listed on your part D card.

In the program, but card is "not working": 1) Call your part D plan to obtain Gap date, total dollar amount applied towards the Gap, and representative name. 2) Then, call Optum to activate coverage 1-866-279-7383 3) Call SRx/DRx (1-866-303-6323 option 2) to verify that you are still enrolled and/or determine if you have reached the catastrophic phase, which inactivates Gap coverage.

Received Termination Letter: For explanation, call SRx/DRx (1-866-303-6323 option 2) or email at nvr@adsd.nv.gov.

Effective January 1, 2020: At the start of the new year, all SRx/DRx cards will be inactivated. Members have not been "termed" from the program. The card has been inactivated until you reach the Gap phase of your coverage for the new plan year. If you are a current member and go into the coverage Gap in 2019, you will need to call Optum to reactivate coverage, following the instructions above, 1-866-279-7383.